# Script 2: After Checkout Charges

### Script Description

* The tester will book a room, check in, check out, then attempt to record a service to the room.

### Testing Requirements

This test script covers the following specific testing requirements:

* Service charges made after checkout should not be possible

### Setup

* A room must be booked
* The guest must have checked in
* The guest must check out
* The tester must attempt to record a service

### Teardown

* Record all observations
* Terminate the program

### Script Steps

| **Step #** | **Test Action** | **Expected Results** | **Pass/ Fail** |
| --- | --- | --- | --- |
| 1 | The hotel main file is run | Hotel Management System begins as expected | Pass |
| 2 | User selects ‘B’ to book a room | Room booking process begins | Pass |
| 3 | User books a room | Room is successfully booked and recorded | Pass |
| 4 | Hotel Management screen displays again | Hotel Management System resumes as expected | Pass |
| 5 | User checks in by selecting ‘C’ | Check in process begins | Pass |
| 6 | Guest checks in | Guest check in is confirmed in the system | Pass |
| 7 | Hotel Management screen displays again | Hotel Management System resumes as expected | Pass |
| 8 | User checks out by selecting ‘D’ | Check out process begins | Pass |
| 9 | Guest checks out | Guest is confirmed as checked out in the system | Pass |
| 10 | Hotel Management screen displays again | Hotel Management System resumes as expected | Pass |
| 11 | User selects ‘R’ to record charge | Service charge process begins | Pass |
| 12 | Service charge process is completed | A service charge cannot be applied to the account | Fail |

### Test Execution

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| Date/Time | Tester | Test ID | Test Phase | Status |
| 2/12/06 11:35 am | Joseph Jones | Samsmith1 | System Cycle 1 | Failed |
| 2/16/06 3:45 pm | Joseph Jones | Samsmith1 | System Cycle 2 | Passed |